

Quality and environmental policy

Lordan A.C.S. is a factory that produces heat exchangers ("batteries") for the air conditioning industry, the factory's quality and environmental policy is to achieve the customers' satisfaction and meet their expectations by implementing a quality and environmental system in accordance with the requirements of the international standard ISO 9001-2015., and through environmental management system according to the ISO 14001: 2015 standard.

This quality and environmental policy takes into account the need to act according to laws, regulations and standards that apply or will apply to the products manufactured in the factory. This takes into account the need to be a competitive factory that produces products of maximum quality while maintaining environmental quality that protects the environment within costs that will be acceptable to the customer.

The company's management undertakes to take into account both **internal and external** factors that may affect the plant's operations.

The company's management will determine and approve every year the mutual relations between the departments in thinking based on risks and opportunities for any activity or connection between the departments. The quality and environment policy at **Lordan** considers the **risks and opportunities** of every decision.

The company's management is responsible for maintaining this policy and guarantees that this procedure manual will serve as a framework for quality and environmental management. This procedure manual defines the policy, the areas of responsibility and the basic methods that guide the quality and environmental activities.

The quality and environment policy will be formulated clearly and brought to the recognition and understanding of all employees in the plant.

The company's management encourages and assists in the guidance and training of employees in order to increase awareness of quality and environmental.

The management of the company undertakes to allocate resources and a trained expert to carry out operations related to the implementation of the quality and environmental policy.

It is the responsibility of the company management at Lordan A.C.S and its employees, all of them together and each one of them separately, to comply with these procedures in the factory.

The company's management is committed to the development, implementation and continuous improvement of the effectiveness of the quality and environmental management system.

Measures will be established and measurable goals will be set for the relevant processes in the organization, as a basis for continuous improvement.

The quality and environmental policy, the goals and objectives will be periodically reviewed and adjusted to the changing reality as needed.

The company's management and employees are committed to maintaining and constantly improving the quality and environment of the company and its operations.

This policy will be implemented by meeting the following goals:

- Creating a high awareness among all the company's employees of quality and environmental issues.
- Taking initiatives to check the environmental aspects of the company, while maintaining high performance levels.

In order to reduce the environmental consequences, the following actions will be carried out:

- Setting environmental goals that are as clear and measurable as possible, to which the company will strive at all times.
- Operating an environmental management system with appropriate means and personnel.
- Prevention of environmental contamination that may be caused by the operation of the factory.

The management of the Lordan Company will handle the environmental issues relevant to its activity.

It is the responsibility of the management of the company at Lordan A.C.S" and its employees, all together and each one separately to uphold the quality and environmental policy and the procedures of the quality and environmental management system in all the organization's activities.

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